

APPENDIX 5

SAMPLE DATA SYSTEM CRITICALITY LEVELS

These are SAMPLE data system criticality levels. The University has not specifically defined criticality levels. Several factors should be considered when determining data system criticality levels, including but not limited to, the calendar cycle, processing hardware, system software, applications programs and essential human resources. The same data system may have different criticality levels assigned to it depending on the time of year, day of week, hardware used, etc.

System Identification, Brief Description and Title:

Classification: Critical:	Level 1	Level 2	Level 3
Impacting:	Level 1	Level 2	
Other (note specific needs if data system criticality level does not fall into one of the above levels)			

Critical Level 1 = restore immediately. This is highly critical to the survival of the University. Immediate recovery is required to prevent substantial loss to or degradation of University operations.

Critical Level 2 = restore within 12 hours. This is relatively critical to the survival of the University. Further delay could raise this to Criticality Level 1.

Critical Level 3 = restore within 24 hours. This is important to the survival of the University. To delay further could raise the Criticality Level due to increase in volume or passage of time.

Impacting Level 1 = restore within 7 days. This is important to the effectiveness or efficiency of the management of the University.

Impacting Level 2 = restore within 14 days. This is important to the effectiveness or efficiency of the management of the University but is not important to the survival of the University.